



CHANGE IS COMING...

As a public circulating library, lending **books, CDs, and DVDs free of charge**, the Mark Twain Library depends on the timely return of all loans in order to allow access to other members of the public. To allow our patrons more time to read the latest fiction bestsellers, our loan period for new fiction has recently increased from one week to two weeks.

Sadly, not everyone is considerate, and there has been an increase in the number of items that are not returned on time and even worse, more items are not being returned at all. Clearly this causes problems for our patrons, and for the library, which has to incur additional costs to replace items or purchase additional copies.

Like everyone else, the library is managing on a tight budget in these tough economic times, and we are finding it difficult to purchase sufficient additional and replacement copies to fill the gaps left by forgetful patrons. To tackle this problem the library is taking the following steps:

- **First**, we are granting an unconditional amnesty, on all overdue items that are returned to the library during the week of November 24th to November 30th.
- **Second**, from **December 1st 2010**, we are raising our overdue fines, on all adult material, from **10 cents per to 20 cents per day**. Exceptions to the increase will be:
 - Children's and Young adult materials will remain at 10 cents per day
 - Movies on DVD will remain at \$2 per day
 - Museum Passes will remain at \$5 per day.

WAYS TO AVOID FINES...

- The library still **stamps the return date** on items– remember to check.
- If you leave your email address with the library, we will send free **pre-overdue notices**.
- You may access your library account **on-line at any time** to request renewals of items. You will simply need your library barcode.
- You may call **203-938-2545** to request renewals.
- You may return items when the library is closed by using the **book drop or the video drop** located on either side of the main entrance doors.
- If you sign up for **Library Elf** you will receive free email notices of due dates for the entire family.

Please ask the library staff for assistance with any of the above. With your help we will continue to be a library that offers an excellent service to the Redding community. Thank you.