

*Mark Twain Library Association  
103rd Annual Meeting  
June 12, 2011*



*Mark Twain in his billiard room, with kitten.*

*Stormfield, 1908*

*Photographed by William Starr, 1908*

*103rd Annual Meeting  
of the  
Mark Twain Library Association*

**Agenda**

Call To Order

Approval of the Minutes of the 2010 Annual Meeting

Report of the President of the Board of Trustees

Report of the Treasurer

Report of the Library Director

Report of the Nominating Committee

Election of Trustees

Old Business

New Business

A Tribute to Heather Morgan and Sam Callaway

Adjournment

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A Presentation by Renowned Artist James Grashow

"The Amazing Art of Jimmy Grashow"

A special thanks to Jimmy for lending us his art for the centerpieces.

Refreshments

*Mark Twain Library Association*  
*Board of Trustees*

Madeline Leslie, President  
Pam Robey, Vice-President  
Sam Callaway, Vice President  
Janice Meehan, Treasurer  
Sandi O'Reilly, Secretary

Kristin Benson  
Mary Ann Carman  
Suzanne Davies  
Jake DeSantis  
Grady Jensen  
Colleen Joyce  
Robert Morton  
Matt Robey

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*Staff*

Heather C. Morgan, Director  
Donna Bielaczyc  
Linda Brandler  
L.J. Bridwell  
Connie Dickerson  
Alex Eustice  
Mary Hoskinson-Dean  
Janet Ivaldi  
Maureen Jones  
Chris Mueller  
Allison Murphy  
Kay Reinehr  
Ken Rietschel  
Jean Taylor

*Student Pages*

Sarah Andrews  
Carolina Caglioni  
Emma Creighton  
Anna Giannicchi  
Miguel Holmes  
Clara Lowenberg  
Olivia Lowenberg  
Fallon Murphy  
Victoria Rude  
Samantha Tomaszewski  
Ben Unfired

## *Remarks from the President*

Dear Friends of the Mark Twain Library:

On behalf of the Staff and the Board of Trustees, I would like to welcome you to the 103rd Annual Meeting of the Mark Twain Library.

You may have noticed the witty and wise words written by Mark Twain around the walls of this room. I was inspired by them and have incorporated another quote from the founder of this Library into my remarks today. Mark Twain said:

**"Twenty years from now you will be more disappointed by the things that you didn't do than by the ones you did do. So throw off the bowlines. Sail away from the safe harbor. Catch the trade winds in your sails. Explore. Dream. Discover."**

Explore. Dream. Discover. These three words perfectly describe the mission of this Library, and what better way to guide me through this report.

First, I would like to **Explore** the many ways our volunteers contribute their time and talent to our critical annual fund raising efforts, for which we are grateful. Most recently, Board Secretary, Sandi O'Reilly shepherded our 16th annual and very successful Frog Frolic. Family and corporate sponsors, along with many volunteers, are responsible for its success. This fun filled afternoon was a delight for all-especially the younger crowd. My favorite moment last month, was when a child approached the ticket table where Heather Morgan and I were working, with 2 quarters and asked to purchase a ticket for her favorite game. It was as though she had just emptied her piggy bank to help support the Mark Twain Library.

June Myles, Book Fair chair, is retiring, sadly for us, from her post after many years of dedicated service. Not only has June been our Book Fair chair extraordinaire, but she, along with Heather Morgan, organizes and installs the wonderful displays in the rotunda. From antique toasters to hooked rugs, the exhibits are always creative and varied. This past year marked our 50th annual Book Fair and we boast that it is one of the largest in New England. This event is a major contributor to the Library's funding. Jean Adler and Jeanne Wendschuh are the back room

marvels who along with a dedicated and long standing group of volunteers sort, price and pack books throughout the year. Without these hard-working folks, the Book Fair would simply not happen. Ginny Beasley, the volunteer coordinator, organizes the army of loyal volunteers who sign up year after year to help sell books during the Labor Day weekend with spouses and friends to help a cause they clearly adore.

Last December was our 38th Annual Art Show chaired by Board Vice President Pam Robey. I know many of you came out to enjoy, and hopefully purchase, the wonderful art, a sip of champagne and a tasty treat at the elegant Art Show Gala. Many months of detailed planning by Pam and her committee as well as generous sponsors are required to pull off the elegant evening, and week of art sales. The Gala is often the talk of the town for weeks afterwards. This year, Redding resident and internationally celebrated contemporary artist, the late Robert Natkin, was the featured artist. The event was a tribute to his importance as an artist and his years of supporting the Mark Twain Library. I am always so impressed with the Library's transformation into a glamorous showcase for this event. This year's colors and vibe astounded guests once again.

Board member, Mary Ann Carman, chairs the Annual Appeal which kicks off in April during our membership month and gladly accepts donations year round. Our town-wide mailing this year featured the brilliant coffee cup campaign. Who could resist the beautiful coupon, designed by Sandi O'Reilly, for a free cup of coffee at the Library as a donation thank you? Mary Ann works tirelessly with staffer Donna Bielaczyc and Jennifer Wastrom, our Development chair, to implement new ideas and creative ways to encourage our patrons to continue their Friendship with the Library and to court new Friends. I am proud to report that from June 2010 up to this minute, the Annual Appeal has brought in nearly 700 current Friends (including Friends for Life) and we are making more Friends every year. As you probably know, a "Friend" of the Library is anyone who gives a cash donation, in any amount, to the Library for twelve months following the donation. Everyone here today is a Friend of the Library and the Library thrives because of you.

It has been said that if you don't know who Jennifer Wastrom is, then you must not spend much time at the Mark Twain Library. This past year, Jen chaired the Development Committee and has successfully jump-started this very important endeavor. The Committee has been hard at work and

made great strides so far, including the drafting of a long term Development Plan, the creation of a Planned Giving vehicle, and some meaningful conversations with a few potential community sponsors. Stay tuned, they've only just begun!

Where would this Library be without the Board of Trustees? With deep commitment, this smart and hard-working group meets regularly and consults each other on issues requiring thoughtful decision-making on a daily basis. My gratitude goes to this Board for being so supportive and consensus building. Thank you to retiring member, Suzanne Davies, for her dedication and contribution during her Board tenure.

The Hermes Art Series Committee was led, until recently, by Jeff Fligelman and is now chaired by Lisa Reese and Bob Morton. Programs of the highest caliber are produced by the Committee along with the distinguished members of the Committee's Advisory Board. This Library is deeply indebted to Allen and Helen Hermes for their commitment to bringing the arts to us in many forms.

Our Programming Committee, headed by Kristin Benson and Janet Harrold, brings a dozen or more stimulating and varied events to the Library every year. Many of us have spent memorable afternoons or evenings in the Mark Twain Room in awe of an artist's lecture or a musician's performance. These wonderful programs help bring information and entertainment to the Redding community and are a result of the hard work and commitment by the behind-the-scenes planners.

Sometimes I find myself in complete amazement at the hundreds of volunteers who invest countless hours to this Library. It is clearly a labor of love: Love of community, Love of companionship and, not the least of it, a love of the Library. I thank those of you who volunteer your time and dedicate yourselves to the daily work and the future of this glorious Library.

Second, I would like to **Dream** along with Heather Morgan and Sam Callaway. Heather, our beloved Director will be retiring at the end of June after nearly a decade of leadership. She will be sorely missed, not only by her staff and patrons, but by the board and all the volunteers who admire and adore her. Heather is the face of this Library. She works on the front line and behind the scenes to develop the Mark Twain image and to keep the Library on the map. In her tenure,

Heather has made this a happy and vibrant place. She is clearly proud of the special Library she has managed for the past decade, as are we. Best wishes in your retirement, Heather, and we hope to see your smiling face inside these walls frequently. I am pleased to report that the Search Committee has been diligently interviewing and vetting candidates for the Director position. We are now in the final phase of the process and I am certain the new hire will continue Heather's mission of steering this Library into the future.

Sam and Sam....Clemens and Callaway. We are also bidding farewell to Sam Callaway who will be stepping down from the Board. He has been an integral part of this Library for nearly 20 years and is now moving on to the next chapter of his life. Former Board President, board member extraordinaire, and brilliant architect of the Library's addition, Sam has served on so many committees that the list could go on for pages. Sam is our dear friend, mentor and colleague who will, too, be sorely missed. Jill, Sam's wife, has contributed her time and talent to the lovely landscape around this building for many years, making certain that the grounds always look spiffy. Thank you both. We wish Heather, Sam and Jill all the best as you follow your dreams.

Third and last, I would like you to look forward to what we can **Discover** at the Mark Twain Library. We come here as patrons who thirst for the latest best seller, or e-book, or, as dedicated volunteers looking forward to rolling up our sleeves in anticipation of the next project. Some of us enjoy the tranquility of our lovely reading room. Moms of youngsters get to socialize while their children are engaged in story time. Perhaps, we come to the Library to enjoy a magical evening of music or culture, or, sometimes it's just fun to chat with the friendly staff at the circulation desk. Often, we see a neighbor looking for a DVD, or, maybe share a cup of coffee with a friend whom we haven't seen in a while. All this makes coming to the Library an amazing experience. Let's not forget that the Mark Twain Library exists because of a sizeable grant we receive from the Town of Redding; from money raised at our fund raisers; and, donations from you, our very important and generous Friends.

More than 100 years ago, Sam Clemens' vision for this special place was exactly what I have just described-enjoying the library, enjoying each other's company and enjoying the intellectual and cultural experience it offers us all. **"So throw off the bowlines. Sail away from the safe harbor.**

**Catch the trade winds in your sails. Explore. Dream. Discover."** What better place to begin a journey of exploration, dreaming and discovery than at the Mark Twain Library!

Respectfully submitted,

Madeline Leslie  
President, Mark Twain Library Association  
2011

*Director's Library Report, 2011*  
*The Mark Twain Library. Then and Now.*

Our articles of incorporation were signed on 3rd December 1908 by Samuel Clemens himself. We were named the Mark Twain Library Association Incorporated. Our purpose was, "To establish a free public library for the use of the people of Redding and vicinity and to provide a suitable building thereof"

*We still abide by these articles today.*

Mark Twain wanted the library to be "not only a place for books, but also a community center, a place for social gatherings, where one could meet and entertain friends"

*And so it remains today.*

Mark Twain fund-raised, with his daughters Clara and Jean, to get land and to build a library; and he gave many of his own books to fill it.

- He charged all male guests to his house, Stormfield, \$1 or they would leave without their baggage.
- He held a highly successful concert at his home, Stormfield, where he charged \$1.60 to sit in his home library where the concert was held, \$1 to sit in the dining room where you could hear but not see well, 75c for the front hall, and 50c for coming in the front gate.
- He gave readings at home.
- He gave over 2,000 books to the library. The residue of this collection remains, 100 years later, as a very special collection in the library.
- He persuaded his friend Andrew Carnegie to give a large gift
- And when his beloved daughter, Jean, died, he sold the small farm he had given her, and donated the money, \$6,000, to the library building fund, with the stipulation that the new building be called, The Jean Clemens Memorial Building.

*And still today the library relies very heavily on the fund-raising efforts of volunteers within the community, and the Mark Twain Library is deeply grateful for the generosity shown by the residents of Redding. I know Mark Twain would be delighted.*

*And the meeting room upstairs is still called the Jean Clemens Memorial Building to this day.*

Redding had a literary Community then – Daniel Beard, Albert Bigelow Paine, Kate Saint Maur, Ida Tarbell, and, of course, Mark Twain.

*Today that literary community has grown to include writers, poets, actors, film directors, musicians, artists and sculptors. And so many of them are good Friends to the Mark Twain Library giving their time as well as donations.*

Mark Twain made friends with everyone he met, and he loved to entertain them. His new friends in Redding included local farmers, and their families. In his speech at the opening

of the first library in the old chapel on Umpawaug, he began with the words; “My fellow farmers” although he had never farmed in his life.

*Today the library welcomes all who come through its doors, and many people in the community respond by becoming true library friends, giving gifts of time and/or money. And, like Mark Twain, the library loves to throw parties as a way to say thank you.*

The Mark Twain Library is “a place” to come to. You never know what you will find – a new author to read, an old friend you haven’t seen in years, a stranger who becomes a friend, an old recipe you have been searching for, the history of the new (old) house you have just purchased, or to meet up with a group of other young mothers and their children.

This is a good place. A very good place and I feel much honored to have been the Director here for the past 9 years.

As I wrote in my “farewell” column in the latest library newsletter, I feel a little like Mark Twain’s friend, Albert Bigelow Paine, when he wrote, “For me, of course, nothing can ever be like it again in this world. One is not likely to associate twice with a being from another world”

Heather C Morgan  
Library Director

# *Financial Report Unaudited*

	<u>2009-2010</u>	<u>2010-2011</u>
OPERATING REVENUES		
Grants		
Town of Redding	378,000	395,000
State	2,436	2,447
Other	11,394	27,000
Art Show	38,222	45,204
Book Fair	46,011	49,885
Annual Appeal	81,580	64,198
Frog Frolic	17,179	19,419
Special Events	575	408
Library Operations	37,417	36,199
Endowment Support		13,000
<b>Total Revenue</b>	<b>\$612,814</b>	<b>\$652,760</b>
OPERATING EXPENSES		
Personnel	354,072	374,153
Books and Materials	79,748	82,951
Technology	15,756	31,034
Maintenance and Services	71,641	62,975
Utilities	39,267	38,093
Administration	36,510	39,052
Restricted Grant Expenses	14,298	13,211
<b>Total Expenses</b>	<b>\$611,292</b>	<b>\$641,469</b>
<b>TOTAL NET INCOME</b>	<b>\$1,522</b>	<b>\$11,291</b>

## *Library Use & Collection Statistics*

	<u>2009-2010</u>	<u>2010-2011</u>
Book Collection		
Adult	28,102	29,481
Juvenile	17,894	18,472
<b>TOTAL</b>	<b>45,996</b>	<b>47,953</b>
 Audio-Visual Collection	 6,819	 7,901
 Book Circulation		
Adult	44,555	45,731
Juvenile	33,819	33,172
<b>TOTAL</b>	<b>78,374</b>	<b>78,903</b>
 Audio-Visual Circulation		
Adult	37,957	36,071
Juvenile	8,562	8,009
<b>TOTAL</b>	<b>46,519</b>	<b>44,080</b>
 <b>TOTAL CIRCULATION</b>	 <b>124,893</b>	 <b>122,983</b>
 Reference Questions	 3,423	 3,378
 New Library Users		
Adult	320	284
Juvenile	150	140
<b>TOTAL</b>	<b>470</b>	<b>424</b>
 <b>Programs (2009- 2010)</b>	<b>Number</b>	<b>Attendance</b>
Adult	42	1,751
Children (includes Story Times)	212	2,492
Chess	13	215

## *Programs June 2010 - May 2011*

- June 13<sup>th</sup>, 2010: MTL Annual Meeting – Dave Brooks and his Barbershop Quartet playing songs of the Mark Twain era.
- October 28<sup>th</sup>, 2010: Sharon Epstein – “The ABC’s of Writing a Great College Application Essay.”
- November 10<sup>th</sup>, 2010: Tom Hudgens – Chef and author of *The Commonsense Kitchen: 500 Recipes + Lessons for a Hand-Crafted Life*.
- November 14<sup>th</sup>, 2010: The League of Women Voters, Redding Chapter and the MTL Programming Committee presented the film, *Iron Jawed Angels*.
- December 5<sup>th</sup>, 2010: *Robert Natkin: The Mysteries of Light, Color, Form +Space* – David Dunlop explored the celebrated brilliance of Robert Natkin – one of the most celebrated abstract painters of his generation.
- December 7<sup>th</sup>, 2010: Gallery Night – Charles Ray, the man behind the Library’s Annual Art Show, demonstrated what the juror sees in each submission, and what constitutes “art worth collecting.”
- December 8<sup>th</sup>, 2010: Reed Collyer of Collyer Catering – Cooking demonstration on elegant and easy holiday entertaining.
- January 27<sup>th</sup>, 2011: C. Stephen Baldwin - Author discussion on his book, *Shadows Over Sundials: Dark and Light: Life in a Large Outside World*.
- March 9<sup>th</sup>, 2011: Loryn Galardi, M.S. Clinical Nutritionist
- March 27<sup>th</sup>, 2011: Sean Dorrance Kelly – Book discussion on his latest book co-authored with Hubert Dreyfus, *All Things Shining*.
- April 3<sup>rd</sup>, 2011: Craig Hotchkiss from the Mark Twain House and Museum – Mark Twain and Base Ball.
- May 5<sup>th</sup>, 2011: Tricia Bauer – Book discussion on her most recent book, *Father Flashes*.
- May 22<sup>nd</sup>, 2011: Mona Garcia – Presentation on the young Victoria.

## *Allen and Helen Hermes Art Series*

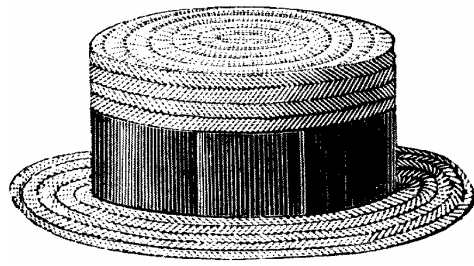
- March 11<sup>th</sup>, 2010 The Prometheus Quintet, including Eric Lewis of the Manhattan String Quartet.
- May 16, 2010 Jazz Journey, featuring David Morgan and four other top jazz players exploring and explaining the origins and evolution of the main forms of jazz music in American culture.

## *Children's Programs 2010 - 2011*

Baby and Toddler Dance Party	June 1, 2010
Father's Day Story Time	June 15, 2010
"Rainbow Fish" with Robert Rogers Puppet Company	June 25, 2010
Reading to Rover	July 8, 2010
Maritime Aquarium Traveling Teacher Program	July 12, 2010
"Musical Menagerie" Concert with Tom Hanford	July 19, 2010
Hobnobbin' Goblins with Robert Rogers Puppet Company	October 30, 2010
Thanksgiving Story Time	November 18, 2010
Holiday Story Time	December 9, 2010
Nutcracker Ballet Story Time	December 15, 2010
Winter Solstice Concert for Families with Roger Tincknell	December 18, 2010
Winter Luau	February 17, 2011
Reading to Rover	March 3, 2011
St. Patrick's Day Story Time	March 17, 2011
April Fool's Day Story Time	March 29, 2011
Prince and Princess Story Time	May 19, 2011
Fairy House Workshop	May 26, 2011

## *Displays 2010 - 2011*

June/July 2010	POP-UPS
August	Altered Book Exhibit to honor 50th Book Fair
Sept/Oct	New Pond Farm celebrates 25 years
November	Hooked Again (Annual Exhibit of Hooked Rugs)
December	Annual Art Show
Jan/Feb	Toasters! with thanks to Susan duFour
Mar/April 2011	Special Collections from the Mark Twain Library
May/June	Footed Bowls with thanks to Sherry Karraker



*Hats Off To Our "Friends For Life"!*

Mr. and Mrs. James E. Bacon	Ms. Mary Anne Guitar	Mrs. Robert Natkin
Mr. and Mrs. Neil Barton	Mrs. Helen Hermes	Mr. and Mrs. Kenneth Olshan
Mr. and Mrs. Leonard A. Berry	Mr. Grady Jensen	Praxair, Inc.
Mr. and Mrs. Samuel R. Callaway	Mr. and Mrs. Richard Keim	Mrs. Lisa Reese
Mr. and Mrs. David R. Corr	Mr. Michael Kluger and Ms. Heidi Greene	Mr. and Mrs. John Richardson
Ms. Marianne Crew	Mrs. Martha Korman	Mr. Richard Rosenbloom and Ms. Susan Clark
Dr. and Mrs. Edward A. Davies	Dr. and Mrs. Gilead Lancaster	Mr. and Mrs. Robert Rosenman
Mr. Frank Doelger	Mr. Richard Lawrence	Mrs. Elizabeth Ruml
Mr. and Mrs. Bowie Duncan	Mr. and Mrs. Richard LeLash	Mr. and Mrs. A. David Russell
Mrs. Mary Erlanger	Mr. and Mrs. Brian Mahony	Mr. and Mrs. Michael Shinall
Dr. and Mrs. Scott Estabrook	Mr. and Mrs. Neil Marcus	Mr. and Mrs. Benjamin Shute
Mr. & Mrs. John Evangelakos	Mrs. Mary Mattson Kenworthy	Mr. and Mrs. Albert P. Stauderman
Mr. and Mrs. Jerold Fine	Mr. and Mrs. Matthew Meehan	Mr. and Mrs. Richard Swank
Mr. and Mrs. Thomas Flagg	Mr. and Mrs. Brian Meehl	Mr. and Mrs. Michael Witte
Ms. Charlotte Milholland Friedman	Mr. and Mrs. Grant Mudge	Mr. and Mrs. Steven L. Yurman
Mr. and Mrs. Stuart Green	Ms. June Myles	

**Our "Friends For Life" are those dear donors who have given a gift of \$10,000 or more to the Library since 1998, the launch of our most recent building campaign.**

**MARK TWAIN LIBRARY ASSOCIATION**  
ANNUAL MEETING MINUTES  
JUNE 13, 2010

President Robert Morton called the 102nd Annual Meeting of the Mark Twain Library Association to order at 4:40 pm on June 13, 2010 in the Mark Twain Library Reading Room.

The minutes of the 2009 Annual Meeting were unanimously approved (d'Aulaire, Ross).

President Robert Morton opened his remarks with reflections on Mark Twain noting that he was the first author to use a typewriter and that Mark Twain wanted the Library to be a place for the community where programs and meetings would be held. Bob stated that Mark Twain would be pleased with the current state of our Library. Bob also noted that Mark Twain received funding from friends to start the Library and that he wanted it remain firmly public. Bob commented that we have received good recent financial support from the public. We have fifty new friends and "we are still making them" stated Mary Ann Carman, Annual Appeal Chair.

Finance Committee Chair, Matthew Robey spoke in Treasurer Janice Meehan's absence. Matt declared that the Library is in sound financial condition and that it carries no debt. Matt praised the Book Fair, Art Show and Frog Frolic for the revenue they produced and that they were all wonderful venues. Matt also mentioned that the corporate reserves account is dedicated to our upcoming needs. He also noted a 15% increase in maintenance and services.

President Robert Morton opened his remarks by congratulating the volunteer effort at the Library. From fundraising to management, the volunteers make it possible for the Mark Twain Library to survive. Bob individually thanked the long list of volunteers and stated that "they do the work that makes the Library what it is." Bob praised Sandi O'Reilly, Frog Frolic chair; June Myles, Book Fair chair; and, Pam Robey, Art Show chair for their instrumental work with the major fundraisers and acknowledged that the Library is dependent upon them. The Library's new website was referred to as a "wonderful tool" by Bob. He congratulated Mary Hoskinson-Dean, Brent Colley and Linda Brandler for their dedication to this endeavor and its success. The Programming Committee, chaired by Kristin Benson and Janet Harrold, was thanked for their continuing effort to bring interesting and stimulating programs to the Library. Bob acknowledged Jeff Fligelman, chair of Hermes Art Series, and his leadership of the group.

Library Director, Heather Morgan, opened her remarks by referring to Mark Twain's arrival to his new home in Redding. She asked the question: How was such "... a rich and world-famous man-going to reach out to the small farming community into which he had moved"? Heather noted that he did this by getting involved in community affairs and by starting the Mark Twain Library. Heather stated that circulation increased 2.6% from last year and 60% since 2000. She also noted that the Library joined the Bibliomation Library Consortium which includes the following advantages: technology support, cataloging, a shared patron base, and inter-library loan. The benefits save the Library money because we can borrow a book from another library instead of

having to buy it. Heather thanked the fund raising efforts and noted that this is what keeps the Library "alive and well". She thanked Mary Ann Carman for the Annual Appeal, Pam Robey for the Art Show, Sandi O'Reilly for the Frog Frolic and June Myles for the Book Fair and Jean Adler and Jeanne Wendschuh for their back room efforts. "Sam would be proud" Heather stated. She thanked her staff and the Board of Trustees for keeping this the finest small-town Library in Connecticut.

Vice President Jennifer Wastrom, head of the Nominating Committee, proposed the following slate of trustees as members of the class of 2013:

Kristin Benson, Sam Callaway, Mary Ann Carman, Suzanne Davies, Jennifer Estabrook, Janice Meehan, Bob Morton and Sandi O'Reilly.

There being no nominations from the floor, Secretary Mady Leslie cast a unanimous ballot for the slate.

President Bob Morton reflected on Jen Wastrom's board tenure and noted that there would be a hole a "mile wide" when she leaves the Board as she does so much and contributes enormously. He presented Jen with a special plaque to be placed near the donor wall as a well-deserved tribute to her service.

Bob listed the officers: President, Mady Leslie, Vice President Sam Callaway, Vice President Pam Robey, Treasurer Janice Meehan and Secretary Sandi O'Reilly.

Jen thanked Bob for the plaque and noted that she appreciated his patience with all the women this year on the Board. He was presented with a lovely book in recognition of his 2 years as Board President.

The meeting was adjourned at 5:20 pm (Robey, Robey).

Respectfully submitted,  
Madeline Leslie  
Secretary, Mary Twain Library Board of Trustees  
2010